



I'm a product designer and researcher with 17+ years of experience across startups and enterprises, from public-sector platforms used by millions to a certified avalanche airbag vest. I'm currently at Fluxon, supporting Google on agentic AI: how agents orchestrate work, where people stay in the loop, and how they set goals and constraints.

I start with research (interviews, ethnography, usability testing), then run workshops that turn findings into decisions stakeholders agree on, and carry the work through prototyping, roadmap and backlog to delivery with engineering teams. I've worked in SaaS, finance, healthcare, education, insurance and telecom, and have taught UX at SWPS University.

www.ukaszroth.com
ukaszroth@gmail.com
+48 501636662
linkedin.com/in/ukaszroth

Experience

Senior Product Designer • Extended Workforce, Google (via Fluxon), Remote (USA) Oct 2025 — Present

- **Agentic AI:** Designing how AI agents orchestrate multi-step internal workflows, with human-in-the-loop checkpoints for review and approval, and clear ways for people to set an agent's goals and constraints.
- **Supporting Google** teams on agentic AI for internal tools: user research, stakeholder interviews and workshops, product strategy, prioritized recommendations and prototyping.
- **Using AI coding tools to build working prototypes** early, with custom interfaces on production data (handled securely, in local environments), so ideas can be presented and tested before teams commit to building them.

Senior Product Designer, Fluxon, Remote (USA) Oct 2025 — Present

- **Project kickoff standardization:** Lead product designer and researcher on a team that made client kickoffs more focused and consistent. Ran stakeholder interviews and workshops with PMs, TPMs, designers and developers, and turned the results into internal documentation and a company-wide presentation.

Senior Product Designer, Semiflat, Remote Dec 2024 — Sep 2025

- **ERP & CRM platform for manufacturing:** Led end-to-end UX for a SaaS platform covering resource planning to customer management, including information architecture and service blueprints.
- **AI-driven CRM platform:** Redesigned the information architecture and core areas (search, meetings, inbox) of an AI-first Salesforce alternative for a US startup, and added automation features that reduced manual CRM tasks by 36%. Built advanced Figma prototypes with variables and conditionals to speed up development.
- **Discovery & kickoff framework:** Designed and tested a standardized discovery and kickoff process with clients, cutting kickoff time by about 60% (from roughly 4 days to 1.5) and improving scope clarity and stakeholder alignment.
- **Product ownership:** Owned roadmaps and backlogs on client projects: wrote user stories and acceptance criteria, set priorities with stakeholders and ran planning with engineers.

University Course Lecturer (part-time), SWPS University, Warsaw & Kraków Oct 2022 — Jul 2026

- Taught UX design, prototyping, strategy and analytics in the Psychology & Computer Science program (Design and Prototyping, Advanced UX Design, Design Workshop, Strategy, Analytics).
- Mentored 150+ students through hands-on UX projects.

Senior UX Designer, Mobee Dick, Remote Oct 2021 — Aug 2024

- **Personal Income Tax platform, Ministry of Finance:** Led UX design of online PIT forms for a system serving 20M+ citizens. Used RITE (Rapid Iterative Testing and Evaluation) across desktop and mobile, and delivered user flows, high-fidelity wireframes, prototypes and a test report.
- **Qpony app redesign:** Facilitated strategy workshops (customer journey, strategy canvas, value proposition canvas) that defined the app's new market positioning. Delivered the prototype, the new look & feel and an investor presentation.
- **Uniqia insurance agent platform:** Ran three rounds of iterative usability testing (RITE) with debriefs. The recommendations shaped the platform before launch.
- **Product ownership:** Owned client-project backlogs, wrote user stories and acceptance criteria, and ran sprint planning.

Product & Service Designer, Software Mansion, Kraków Jul 2020 — Sep 2021

- **Encrypted communication app:** Led UX research and design focused on privacy, security and user education. Recruited participants and ran usability tests.
- **Froedtert & MCW hospital patient app:** Redesigned patient access to health records, test results and appointments, based on usability testing and qualitative analysis.

Product Designer & Researcher, Brainly, Kraków

Feb 2018 — Nov 2018

- **Instant Answers:** Designed the UX of an ML-powered service that surfaces the best existing answers in real time, with the ML, backend and frontend teams. Cut duplicate questions by 90% and made answers to unique questions 25% faster (A/B/C/D tests in the US and Poland, on a platform serving 350M+ students).
- **Video Guides:** Led design and test analysis of step-by-step video explainers for math and physics in the Indonesian market. It reduced bounce rate by 70% and made sessions 250% longer.
- Introduced regular in-person and remote user testing into product development.

Product Designer, Ergonomics Expert (part-time), Aerosize, Bielsko-Biała

Feb 2015 — Oct 2017

- Designed, prototyped and tested the world's first compact avalanche airbag vest, which is compatible with regular backpacks. Certified by TÜV SÜD to EN 16716:2017.

UX Expert, Product & Service Designer, Orange R&D, Warsaw

Jul 2015 — Feb 2017

- **My Orange app:** Led a team of UX and UI designers: ran workshops, coordinated user tests and managed delivery across sprints.
- **Omnichannel customer service:** Redesigned customer service processes and new online and offline contact channels.
- **Strategic workshops:** Facilitated workshops with interdisciplinary teams on Selfcare, Energy, Smart Home, IoT and Connected Cars, in coordination with Orange Group research teams.

Lead User Experience Specialist, Orange R&D, Warsaw

Feb 2013 — Jul 2015

- **Smart customer management system:** Designed a queue and appointment system for points of sale, including customer journeys, shop layouts, kiosk interfaces and the kiosk device. Rolled out in 8 stores, serving 250,000+ customers.
- **Multimodal interfaces for smart home & IoT:** Led design in research projects on voice and gesture interaction. Co-author of four European patent applications.

Earlier experience

Product Designer & Researcher, Razem Pamoja Foundation, Nairobi — field research and product design Feb 2019 — Mar 2020

Co-founder, UX Designer, That's My Trip, Warsaw — web and mobile travel diary app Feb 2012 — Mar 2013

UI & UX Designer, BMS Creative, Liszki — UI redesign of the CRM Berberis app Feb 2007 — Nov 2007

Education

Academy of Fine Arts in Kraków — MA Industrial Design, Ergonomics Studio (2005—2012) • BA Intermedia, Sculpture Department (2007—2010) • Professional diploma in Fashion Design (2008—2011)

Aalto University, Helsinki — Erasmus exchange, Media Lab, Industrial Design & Fashion (2010)

Fine Arts High School in Bielsko-Biała — Professional diploma in Graphic Design (1999—2005)

Skills

Research — In-depth interviews, usability testing (incl. RITE), surveys, ethnographic research, expert audits, desk research

Product & UX strategy — Discovery, strategy, ideation and prioritization workshops • stakeholder alignment • information architecture • user flows • service blueprints

Analytics — Google Analytics, Microsoft Clarity, Hotjar, funnel analysis, A/B testing

Prototyping and AI coding — Claude Code, Antigravity, Codex, VS Code, AI Studio, Cider and Jetski (internal Google AI IDEs), ProtoPie, Figma

3D & physical prototyping — Fusion 360, SolidWorks, Rhino + Grasshopper, ergonomics, 3D printing, CNC, textile prototyping

Languages

Polish (native) • English (C1, fluent) • Swahili (basic)

Certificates

IxDF — Agile UX, UX Management, KPIs, Design Systems, Workshops, Accessibility, Healthcare UX

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Wyrażam zgodę na przetwarzanie moich danych osobowych w celu rekrutacji (RODO, art. 6 ust. 1 lit. a).

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